

## COMMUNITY ANNUAL REPORT

For the Fiscal Year Ended June 30, 2022

2021/22

# INSIDE 911



### Sacramento Metropolitan Fire District

PROUDLY SERVING THE CALIFORNIA COUNTIES OF SACRAMENTO AND PLACER

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The Community Annual Report (CAR) summarized financial provides information in an easily understood format. The CAR is derived from the Comprehensive Annual **Financial** Report (ACFR), which is a detailed report showing Metro Fire's financial condition. The CAR is presented in conformity with Generally Accepted Accounting Principles but is not intended to be a substitute for the ACFR. To obtain a copy of the ACFR, visit:

http://metrofire.ca.gov/annual-comprehensive-financial-reports



#### **CORE VALUES**

- · Integrity ·
- · Professionalism ·
  - · Teamwork ·
- · Devotion to Duty ·



Did you know?

If you need to contact 911 but can't speak or need to stay quiet in your emergency, you can text to 911. Although you should call if you can (because talking is faster), text if you can't!

### Message from the FIRE CHIEF

 $\mathcal{D}$ ear residents of the Sacramento Metropolitan Fire District,

As the State of California was reminded late in 2022, the retreat of a pandemic and a relatively mild fire season do not mean our communities are beyond the reach of natural disasters. In late December 2022 and early January 2023, California experienced nine catastrophic "atmospheric river" winter storms, downing power lines, flooding homes, and stranding motorists. During that time service calls spiked dramatically: rising 180% from the prior New Year's Eve count, and 207% on January 8.

Responding to service calls is Metro Fire's mission and day-to-day focus, and we could not begin to achieve either without the close support of our colleagues in the Sacramento Regional Fire EMS Communication Center ("Dispatch Center"). In this year's issue of the Community Annual Report (CAR), I want to share with you not only the financial condition of the District, but also introduce you to the critical services of the Dispatch Center. When you must reach out for emergency assistance, the Dispatch Center will be there to help you, and I am proud to share how they serve the citizens of the Sacramento region.

In addition to highlighting the critical work of the Dispatch Center, the principal function of this CAR is to

summarize the financial reporting found in the District's Annual Comprehensive Financial Report (ACFR). As explained in this publication, the District's financial condition is sound. The District's overall financial position improved by \$34 million over the prior year and the independent auditors provided a clean opinion (no findings or exceptions) of District finances.

Finally, I would like to express my thanks to the Sacramento Metropolitan Fire District

Board of Directors, which provides the District and me with the authority and quidance to ensure the District is well led and properly resourced.





#### **Elected Board of Directors**

As of June 30, 2022



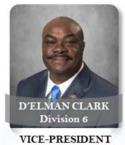










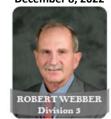








**NEW DIRECTORS** AS OF: December 8, 2022



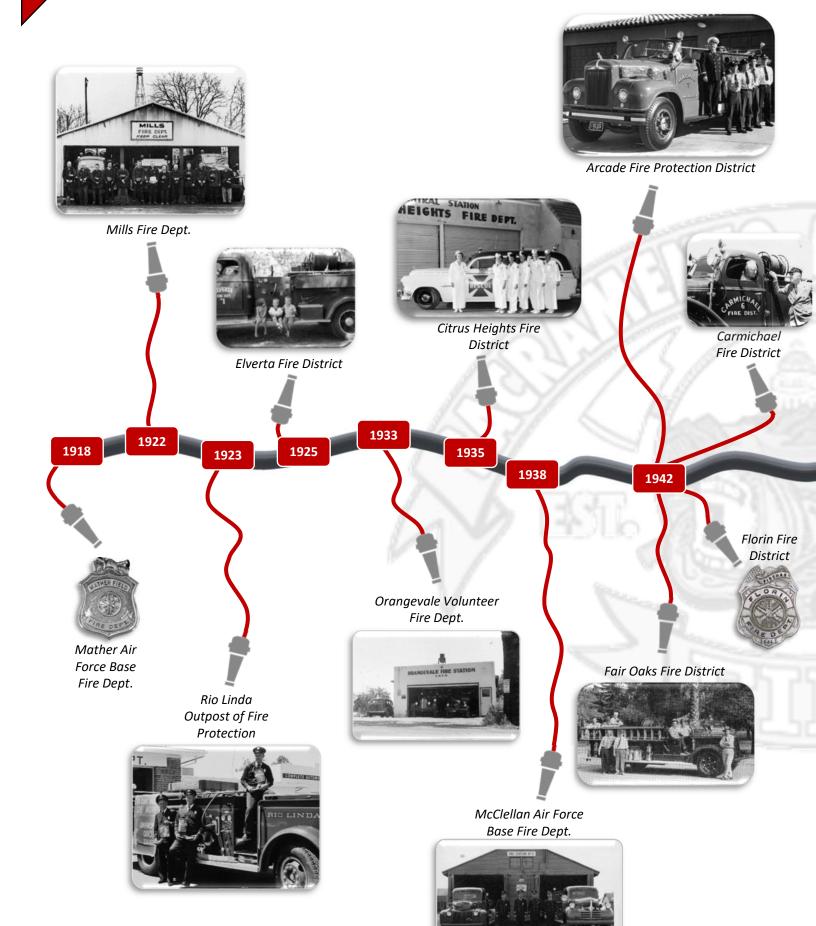
August 25, 2022



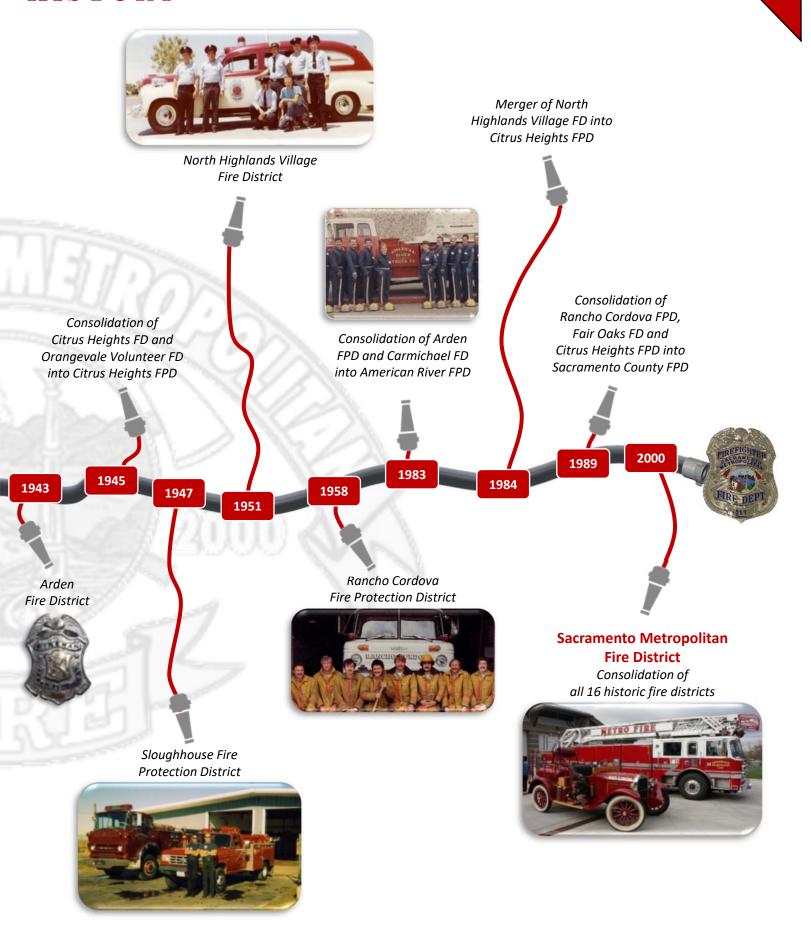
December 8, 2022



### DISTRICT



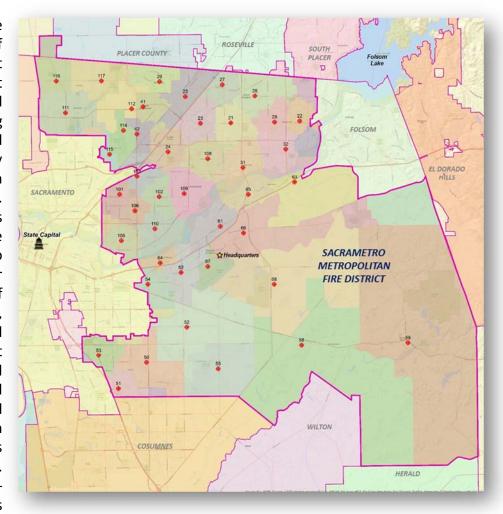
#### **HISTORY**



#### AT A GLANCE

The Sacramento Metropolitan Fire District was established on December 1, 2000 through the merger of the American River and Sacramento County Fire Protection Districts, which brought together 16 predecessor fire agencies. Metro Fire is governed by a nine-member Board of Directors duly elected by citizens from the nine geographical divisions in Metro Fire's area of responsibility.

Today, Metro Fire is the largest fire agency in the County Sacramento and one of the largest in the State. The combined District provides fire suppression emergency medical services along with various other public safety and hazard mitigation community services to 770,000 residents in approximately 359 square miles. The District's service area includes two cities. most of the unincorporated area of Sacramento County, and a portion of Placer County. Within the boundaries of Metro Fire are wildland areas. single and multi-family residential commercial units. and industrial buildings, hotels, regional hospitals, institutions, local airfields. assisted living and convalescent facilities, equestrian areas, and open space areas including several major hiking trails. Numerous main interstate highways also traverse Metro Fire's



jurisdiction, along with the American River, a major recreation resource for residents and visitors alike.

Metro Fire provides all-hazard emergency services through 41 stations strategically located across its service area in order to respond to any emergency within its goal of 4-minute travel time.

Did you know?

Metro Fire responds to 911 calls dispatched by the Sacramento Regional Fire/EMS Communications Center (SRFECC or "Dispatch Center"), which also serves 9 other fire agencies in the region.

In 2021, the Dispatch Center answered over 338,000 calls and dispatched first responders to over 230,000 fire and medical incidents. Metro Fire responded to over 108,000 of those calls.

#### UNDER THE HEADSET

The residents of the Sacramento Metropolitan Fire District have come to expect that when emergencies occur, the men and women of Metro Fire will rapidly arrive on scene with all of the necessary tools, knowledge, and experience. But what you may not know about is the critical link between your emergency call and the emergency response, namely the Sacramento Regional Fire/EMS Communication Center (SRFECC), or the "Dispatch Center".

Like Metro Fire, the Dispatch Center evolved over decades, joining together the emergency dispatch services of smaller districts into an increasingly large and modernized organization. Over time, larger agencies also joined the group and, with Isleton and River Delta Fire as the last agencies joining in 2016, the Dispatch Center began serving ten (career and volunteer) fire agencies.

Today, the Dispatch Center serves a population of more than 1.5 million people, organizing the deployment of equipment and personnel of 90 fire stations across 1,000 square miles of Sacramento County with a team of 42 dispatchers and supervisors.

**Your 911 Call** — When you call 911, you do not reach the Dispatch Center directly. Your location triggers which law enforcement agency's dispatch receives the call. In the Sacramento region, your call will be initially answered by the state's highway patrol, the city's police station or the county's sheriff's office. If the call is determined to be a medical or fire emergency, your call is routed to the Dispatch Center. They have the ability to quickly send out the closest available fire and/or medical first responder. All other calls, mainly those dealing with public safety matters, will be handled by the law agency that took your call.



Metro Fire and You — Once the Dispatch Center assigns your emergency to a Metro Fire station, an automated system alerts the staff who are always ready to answer the call! We have close to 200 firefighters, EMS and paramedics staffed daily to respond to your medical and fire emergencies. These first responders staff 22 ambulances, 36 engines, 7 trucks, 1 helicopter, 1 aircraft rescue and firefighting unit and 5 battalion commanders throughout the Sacramento County region from 41 fire stations. Rest assured, help is on it's way!

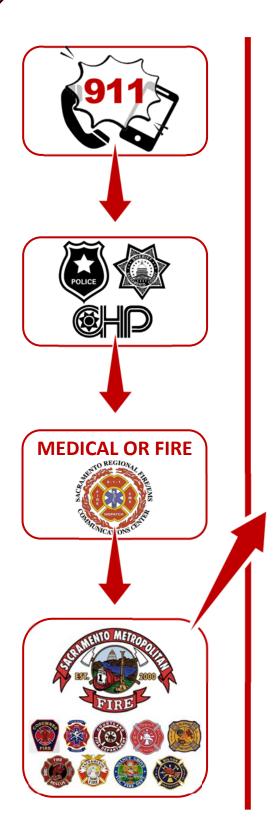
The Dispatcher – The Dispatch Center's environment is quiet and calm with low lighting. It is separated with a glass wall which blocks off other daily work activity that is happening around them. Normally, dispatchers work 12 hour shifts – 3 days on, 3 days off. At their station in front of them sit seven monitors, all with their own functions to assist in processing your 911 call as swiftly as possible. There are 15 stations in the room, with 3 additional stations available in the office area, if needed. If a dispatcher needs a moment after an extremely stressful call, they can step away to one of the quiet rooms to take a breather and decompress.

**Information** is **Key!** — Calling 911 can add even more stress to an already stressful situation, but it is important to speak as calmly as possible, and to speak clearly with accurate and detailed answers to the dispatcher's questions. This ensures that correct and sufficient resources are sent to your emergency.

## Did you know?

In order to keep a caller safe during a 911 call of a suspected violent crime, the Dispatch Center will not call back on disconnected calls in certain situations. For example, if a caller finds a safe moment to call 911 but then has to hang up, having the dispatcher call back could put the victim in further danger. Remember - you can always TEXT 911 if you find yourself in a situation where you can't talk.

#### YOUR FIRST RESPONDERS



Metro Fire provides all-hazard emergency services throughout the Sacramento region, rapidly and effectively deploying appropriate resources to respond to any medical or fire call for help. We are equipped with many different types of apparatus (medical and fire vehicles) and trained staff to aid and assist in any emergency. Here is what you may expect to see depending on your emergency:

#### **MEDICAL AID**

#### **AMBULANCE**

Staffed with a Paramedic and EMT

Responds to medical calls, vehicle accidents and structure fires, providing rescues services, advanced life support, and patient transport to the hospital. Most of Metro Fire's paramedics are also firefighters.

### **STUCTURE FIRE AND MEDICAL AID**

FIRE ENGINE



Staffed with a Captain, Engineer, and 1 or 2 Firefighters

Responds to medical emergency calls, vehicle accidents, and all types of fires to protect life and property by rescuing civilians and animals and extinguishing fires.



It is a standard practice to staff our fire vehicles (engine, truck, rescue, etc.) with at least one paramedic. For a medical call, it is quite common for a fire engine to show up along with an ambulance to ensure advanced life support services are delivered in a timely manner.

#### ON THE MOVE

## STRUCTURE FIRE MEDICAL AID

**AERIAL TRUCK** 



Staffed with a Captain, Engineer, and 2 Firefighters

In addition to responding to medical emergencies, this provides extrication of entrapped victims, and assists with the extinguishment of fire by providing forcible entry and ventilation.

## AND RESCUE





Staffed with a Pilot, Rescuer, and Flight Officer, who are, at the minimum, all firefighters.

This is most commonly used for grass fires, but can also be used for search and rescue, and medical transports.

## WATER SEARCH AND RESCUE

**BOAT** 



Staffed with a Captain, Engineer, and 1 or 2 Firefighters

Conducts search and rescue in the region's waterways including flooded disaster areas, and other water-related emergencies.

#### **RANKS**









**FIREFIGHTER** 



When calling 911 for a medical or fire emergency, you may not get the response from the station closest to you as they may already be out on another call. The Dispatch Center has the ability to see the closest available response unit and assign them to your call.

#### BY THE NUMBERS

For the year ended June 30, 2022

### public safety



108,232

Calls Dispatched



7 of 10

**Medical Calls** 



1,165

Fires Extinguished

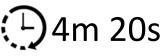


2,813

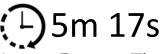
Vehicle Accidents

6m 28s

Average Response Time to Provide Medical Aid



Average Response Time to **Reach Structure Fires** 



Average Response Time to **Reach Vehicle Accidents** 

41

Fire **Stations** 



25

Major **Incident Deployments** 19 California, 6 National

350+

**Apparatus and Other Vehicles** 

Trucks, engines, rescues, medics, and cars

### fire family



**Metro Fire Employees** 

671

554 43 Fire. Fire Medical And Rescue

74 Admin Prevention, And Safety and Support

**Training** 

community



21,392

Inspections and Plan Reviews

9,095 Code Enforcement Inspections

3,850 Plan Reviews

**7,644** Construction Inspections

**147** Fireworks Inspections

**656** Weed Abatement Inspections

FIREFIGHTERS GET HURT TOO



448

**Firefighter Injuries** 



7,951

Days Lost Due to injury



\$4,849,429

**District Cost** 



Engagements



**Special Appearances** 

• 3475 Adults and Kids



**School Visits** 

#### NET POSITION

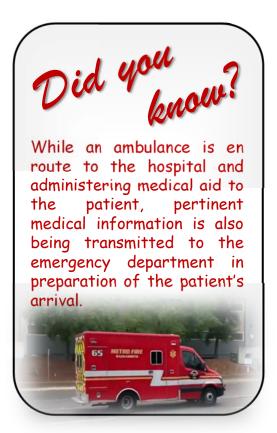
#### What We Own & What We Owe

The government-wide Statement of Net Position provides a "snapshot" of where the District stood financially at the close of the fiscal year. Over time, increases or decreases in net position serves as a useful indicator of whether the District's financial position is improving or deteriorating.

The largest portion of Metro Fire's net position reflects its investment of \$103 million in capital assets with a related outstanding debt of \$15 million used to acquire those assets resulting to a reported net investment in

capital assets of \$88 million. Although Metro Fire's net investment in capital assets is reported net of related debt, this does not mean that capital assets will be liquidated to pay for this debt since it uses these capital assets to provide services to citizens. Other funding sources will be used to pay for this debt.

Metro Fire's negative unrestricted net position is largely due to the recognition of the liability owed to its employees as they retire from Metro Fire, which includes pension liability and post-retirement medical liability. The \$30 million improvement is mainly attributable to the broad investment gains that resulted in the lowering of these estimates for post-retirement obligation.



(in thousands)	2022	2021
Assets - What is owned by Metro Fire		
Cash and other assets  Includes cash and investments, receivables, and inventories	\$ 91,063	\$ 89,392
Capital assets  Land, buildings, and equipment net of accumulated depreciation	103,362	101,312
<b>Deferred Outflows</b>	128,970	125,736
Expenses incurred but applicable to a future year		
Total assets and outflows	323,395	316,440
Liabilities - What Metro Fire owes		
Current and other liabilities  Payables, payroll, and unearned revenue	11,554	11,287
Long-Term liabilities  Bonds, other post-employment benefits, pensions, and other obligations	658,165	805,573
Deferred Inflows	198,078	77,619
Income received applicable to a future year	,	,
Total liabilities and inflows	867,797	894,479
Net Position - Metro Fire's net worth		
Net investment in capital assets  Capital assets less accumulated depreciation  and any outstanding debt used to acquire  these assets.	87,893	81,259
Restricted	8,491	7,333
What is not available for use because it is set aside for a particular use.		·
Unrestricted	(640,786)	(666,631)
		. , ,

Total net position \$ (544,402)

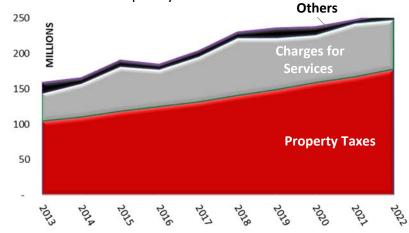
#### REVENUE

#### Where the Money Came From

Property tax revenue is the main source of Metro Fire's funding and provides support for its fire suppression activities.

SOURCES (in thousands)	2022	2021		
Program Revenues - Revenues that are derived directly from operations, not				
the taxpayers  Charges for services  Fees charged for ambulance transports, deployments to other jurisdictions, and similar charges	\$ 69,702	\$	75,311	
Grants Resources received through federal and state grant awards	6,260		189	
Total Program Revenues	75,962		75,500	
<b>General Revenues</b> - Revenues not required to be reported as program program revenues				
Property taxes  Taxes received from property owners based upon the assessed valuation and tax rate.	177,825		167,482	
Miscellaneous / Other Income All other revenue such as resources reeceived from other agencies, investment and rental income	4,588		4,150	
Total General Revenues	182,413		171,632	
Total Revenues	\$ 258,375	\$	247,132	

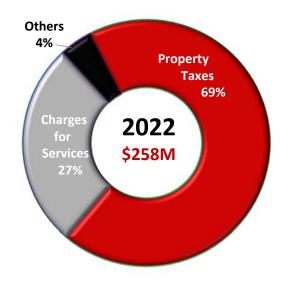
Metro Fire experienced ten straight years of growth in assessed property values since FY 2012/13, increasing by \$3.6 billion from the prior year to a total of \$77.7 billion. This generated \$177 million in property tax revenues for the current fiscal year, \$10 million more from the prior year.



For every property tax dollar paid by a resident in Metro Fire's jurisdiction, about 21.68 cents go to Metro Fire.



The average assessed value of a detached single family residential home in Metro Fire's jurisdiction is \$305,960, which means that a homeowner typically contributes about \$663 per year in property taxes to Metro Fire.



While the District expects to see modest growth in property taxes, it continues to find ways to diversify its revenue base. These efforts successfully yielded better cost recovery on its emergency medical services. As the graph to the left infers, property taxes now comprise 68% of all revenue sources, compared to 80% more than a decade ago. Charges for services and other revenues will amount to nearly \$70 million in the 2022/23 fiscal year.

#### **EXPENSES**

#### Where the Money Went

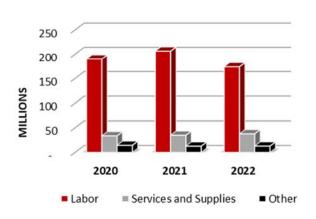
As a public safety provider, the majority of Metro Fire's operating expense relates to personnel costs, which comprise about 77% of total expenses. The 12% or \$33 million decrease this year is mainly due to lowering of Metro Fire's obligation for post-retirement pension and medical benefits as a result of overall gains in its funding portfolio that are partly recognized in the current year.

The other significant expense is services and supplies which comprise about 17%. The \$1.2 million increase is due to several factors including higher insurance costs, vehicle maintenance, dispatch fees, and overall inflationary effects.

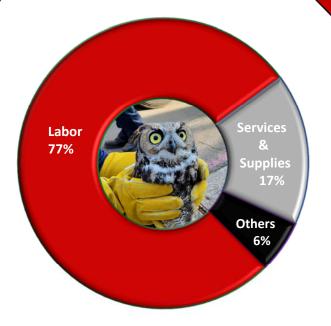
Metro Fire begins its budget process in Spring each year and adopts a preliminary budget in June, a final budget in September, and makes mid-year adjustments in March. The overriding goals of each budget process is to optimize services to the greatest extent possible, ensure that the ongoing all-risk fire, rescue and emergency medical needs of

the citizens are met, and provide adequate reserves for future contingencies.

The Board of Directors has established a target of retaining at least a 15% reserve of budgeted General Fund operating expenditures, to be set aside to cover unexpected costs or revenue shortfalls.



EXPENSES (in thousands)	2022	2021
Public Protection - Direct cost of services provided  Personnel  Salaries and benefits such as pension and medical costs	\$ 173,911	\$ 206,496
Services and Supplies  Fees paid to external vendors for various services and supplies	37,875	34,936
Other Includes assessments paid to other local agencies	4,291	4,026
<b>Depreciation</b> Allocated cost of capital assets over their useful life	6,406	6,418
Interest and Others Includes interest and other miscellaneous expenses	2,255	2,418
Total Expenses	\$ 224,738	\$ 254,294





but did you know that first responders actually respond to many pet and wildlife rescues?

Metro Fire will do everything in their power to not only rescue your loved humans during a fire, but also your beloved pets. You may also find them up a ladder in a tree to save that stuck owl, or in the lake pulling out an exhausted In fact. trapped deer. Metro Fire responded to over 300 animal rescue calls.

#### CAPITAL SPENDING

Investing in reliable firefighting apparatus is a crucial step in building a better fire service. Not only does each apparatus have to be maintained in the highest state of readiness to respond to emergencies, it must also take advantage of better technology that will allow efficient and safe operation.

#### For the year ended June 30, 2022

Taking into account the operational needs, current fleet status, and available resources, Metro Fire invested in the following significant capital assets in the most recent year:

#### **6 AMBULANCES** (\$1.3 million)

#### **1 AERIAL TRUCK** (\$950,000)

With no hose or water, this "truck" can still respond to most emergency and medical calls. The large ladder stored across the top extends up to



105 feet (7 stories) making it valuable in special emergencies.

#### FIRE STATION #68 (\$5.3 million)

May of 2022 marked the completion of the new Station 68 located in the Sunridge area within the City of Rancho Cordova.

#### **1 WATER TENDER** (\$575,000)

Transporting more than 2,000 gallons of water, these are mainly used to fight fires in rural areas where there are no working fire hydrants within reach.

#### 3 TYPE I ENGINES (\$2.1 million)

The most common engine type here at Metro Fire with up to 36 in service daily District-wide.

#### 2 TYPE III ENGINES (\$1 million)

Engineered to handle rugged terrain, these engines carry a 500-gallon tank and are designed for wildland fires.

#### For the upcoming year ending June 30, 2023

In the upcoming year, the following are the significant planned acquisitions:

#### **3 TYPE III AMBULANCES** (\$824,000)

These smaller ambulances are fully equipped yet have a lower initial cost, increased fuel economy, and longer service intervals.

#### 1 COPTER CONVERSION (\$750,000)

The donated Bell UH1-H helicopter will be converted to visually and functionally match our Copter 1 and Copter 2. This will include painting the air craft, updating the avionics and communication systems, and adding mission specific fire and EMS equipment, such as a rescue hoist and tall landing gear.

#### **5 TYPE I ENGINES** (\$4.1 million)

These engines hold 700 gallons of water and have a larger pump to provide higher water flows for fighting structure fires.



#### **6 AMBULANCE REMOUNTS** (\$1.1 million)

The box portion of an existing ambulance is mounted on a new cab and chassis. This remount process saves about one-third of the cost to replace an ambulance with a new one.



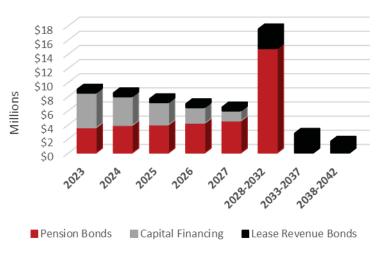
The purchase of an emergency vehicle (apparatus) requires a long lead time. Since the outbreak of COVID, it now takes up to three years to receive a new fire engine - from planning the specs to delivery of the apparatus to the District.

#### DEBT SERVICE

Metro Fire uses debt to spread the cost of larger purchases over time. Metro Fire's debt policy requires that the maturity of a debt issue be consistent with the economic or useful life of the asset being financed, generally level annual debt services payments, and preferences for fixed interest rates and optional redemption at a reasonable call date. This policy prohibits the issuance of long-term debt to fund District operating costs.

Metro Fire has three major debt types: pension bonds, lease revenue bonds, and capital equipment financing. Pension bond proceeds were used to reduce the unfunded actuarial liabilities of its pension plans. Lease revenue bonds were used to purchase the headquarters building, make building improvements, and acquire fire-fighting and computer equipment. Proceeds of capital equipment financing have been used mainly for ongoing apparatus and equipment needs.

#### **Future Debt Payments**



## Metro Fire's S&P Global Credit Rating.

Indicates an extremely strong capacity to meet financial commitments on its pension bonds resulting in lower borrowing costs.

#### AWARDS



Metro Fire received the Award for Outstanding Achievement in Popular Financial Reporting from the Government Finance Officers Association (GFOA) for the 4<sup>th</sup> straight year for its *Community Annual Report* (CAR) for the fiscal year ended June 30, 2021. This prestigious national award recognizes conformance with the highest standards for the preparation of creative popular annual financial reports specifically designed to be easily understandable to the general public.

Metro Fire has also been awarded the Certificate of Achievement for Excellence in Financial Reporting by the GFOA for the 8<sup>th</sup> straight year for its *Annual Comprehensive Financial Report* (ACFR) for the fiscal year ended June 30, 2021.



#### **Mission Statement**

"To provide professional and compassionate protection, education and service to our community."

#### **STAY CONNECTED:**

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